

NWO-CM Cell
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

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No : MOB-53/ Int Roam-Gen Corr/2016/63

Dated : 2ND August, 2016

To,
The CGM
All Telecom Circles / Metro Districts
BSNL

Sub : Implementation of Dual IMSI at HLR End For Resolving OTP/SMS Issue from Private Opeartors while On International Roaming.

Reference is invited towards complaints being received from BSNL Mobile customer's reg non-receiving of Bank OTPs & Incoming SMS from other operators while on International Roaming. As Bank OTPs are compulsory for internet transactions BSNL International roamers are facing great difficulty. Most of the agencies like Banks; Income Tax Dept etc are sending OTP through other operator SMS gateways. Hence BSNL customers are not getting all such important messages while on international roaming.


2. In this regard, AP Telecom Circle has tested a solution to rectify the problem of non receipt of MT SMS from other operators faced by BSNL's customers during International Roaming. In the proposed solution both the IMSIs of Dual IMSI SIM (Home IMSI & WB IMSI) have been defined in home HLR. The same solution was also successfully tested in HP & Odisha Telecom Circles . The details of the solution is attached as Annexure-I.

3. You are requested to make necessary changes in system in accordance with solution given in Annexure-I in coordination with International Roaming team at WB Circle and AP team. The details of AP Team is as follows :

(i) Shri A V V Satya venu,DE (MSC) CM,Telephone No:040-23300298, Mobile: 9490111556, Email id : demscsf@gmail.com

(ii) Shri J. Srikanth, SDE (HLR), Telephone No:040-23221768 (Off), Mobile: 9490123007, Email id : sdehlrhyd@bsnl.co.in; sdehlrhyd@gmail.com

This has the approval of Director (CM).


(Prem Prakash)
AGM (NWO-CM-II)

Encl : As above

Copy to :-

- (i) GM(NWO-CM), All Teleom Circles/ Metro Districts.
- (ii) GM (CMTS), Nodal Centre, Kolkata/ Trichy/Pune/Chandigarh